



Mind the Gap: Integrating human factors and ergonomics into health and social care to improve safety and experience

Thursday, 21 November 2019 09:00–15:45
The Durham Centre, Belmont Industrial Estate, Durham, DH1 1TN

Agenda

09:00-09:30	Registration, Refreshments and Poster Viewing	
09:30-09:45	Welcome and Introductions	
	<p>Tony Roberts Patient Safety Collaborative Programme Lead AHSN NENC</p> <p>Wendy Halliburton Human Factors and Ergonomics Community of Practice Lead Patient Safety Manager, North Tees and Hartlepool NHS Foundation Trust</p>	
09:45-10:15	'Joshua's Story and learning from the Morecambe Bay Investigation'	
	James Titcombe OBE	
10:15-10:45	Educating the NHS Workforce in Human Factors to Improve Performance and Wellbeing	
	<p>Professor Paul Bowie Programme Director (Safety & Improvement) NHS Education for Scotland</p>	
10:45-11:00	Question and Answer Session	
11:00-11:10	Poster Award by James Titcombe OBE	
11:10-11:30	Refreshment Break, Networking and Poster Viewing	
11:30-12:00	Breakout Session One	Main Room
	<p>Delivering Human Factors within Medical Education: Good intentions, but what about the reality?</p> <p>Dr Dave Murray Consultant Anaesthetist James Cook University Hospital</p>	



Learning from Incidents: An introduction to systems factors – a practical application

Dr Dawn Benson
National Investigator
Healthcare Safety Investigation Branch (HSIB)



The 'Helicopter View': The role of the midwifery delivery suite coordinator in creating situational awareness on the unit and how this influences the Multidisciplinary Teams' (MDT) ability to deliver safe care

Debbie Bunford
Midwifery Lecturer
Teesside University



Theatre Cap Challenge Initiative in Cardiothoracic Theatres

Anthony Garbutt
Senior Lecturer in Adult Nursing
Northumbria University

12:00:12:30

Breakout Session Two

Main Room



Delivering human factors within medical education: Good intentions, but what about the reality?

Dr Dave Murray
Consultant Anaesthetist
James Cook University Hospital








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 Theatre Cap Challenge Initiative in Cardiothoracic Theatres Anthony Garbutt Senior Lecturer in Adult Nursing Northumbria University		
12:30-13:15	Lunch Break, Networking and Poster Viewing	
13:15-14:00	Patients and their families as partners in learning from incident investigation Dr Dawn Benson National Investigator Healthcare Safety Investigation Branch (HSIB)	
14:00-14:30	Afternoon Breakout Session One (Refreshments available on route to final session)	Main Room
 Q Exchange Bid: Upskilling healthcare staff in patient safety or other roles to technical membership and/or plans for a tool kit Professor Paul Bowie Programme Director (Safety & Improvement) NHS Education for Scotland		
 How can simulation expose the normalisation of deviance in clinical environments? Dr Kate Williamson Associate Dean, HEE North East & North Cumbria Simulation Lead; RCEM Leaders Simulation Lead for North East & North Cumbria and Consultant in Emergency Medicine		
 Appreciative Inquiry Anne-Marie Troy-Smith, Quality Development Manager Dr Emma Lim, Consultant Newcastle upon Tyne Hospitals NHS Foundation Trust		
 The Harrogate Human Factors Journey Story Dr Will Peat Consultant in Anaesthetics and Intensive Care, Harrogate District General Kathy McClune Professional Development Midwife, Harrogate District General Bev Curtis Medical Devices Safety Officer / Equipment Library Manager, Harrogate District General		

14:30-15:00	Afternoon Breakout Session Two (Refreshments available on route to final session)	Main Room
<p></p> <p>Q Exchange Bid: Upskilling healthcare staff in patient safety or other roles to technical membership and/or plans for a tool kit</p> <p>Professor Paul Bowie Programme Director (Safety & Improvement) NHS Education for Scotland</p>		
<p></p> <p>How can simulation expose the normalisation of deviance in clinical environments?</p> <p>Dr Kate Williamson Associate Dean, HEE North East & North Cumbria Simulation Lead; RCEM Leaders Simulation Lead for North East & North Cumbria and Consultant in Emergency Medicine</p>		
<p></p> <p>Appreciative Inquiry</p> <p>Anne-Marie Troy-Smith, Quality Development Manager Emma Lim, Consultant Newcastle upon Tyne Hospitals NHS Foundation Trust</p>		
<p></p> <p>The Harrogate Human Factors Journey Story</p> <p>Dr Will Peat Consultant in Anaesthetics and Intensive Care, Harrogate District General Kathy McClune Professional Development Midwife, Harrogate District General Bev Curtis Medical Devices Safety Officer / Equipment Library Manager, Harrogate District General</p>		
15:15-15:30	<p>What's Next</p> <p>Julia Wood Maternal and Neonatal Health Safety Collaboration AHSN NENC</p>	
15:30-15:45	<p>Closing Address</p> <p>Tony Roberts Patient Safety Collaborative Programme Lead, AHSN NENC</p> <p>Wendy Halliburton Human Factors and Ergonomics Community of Practice Lead Patient Safety Manager, North Tees and Hartlepool NHS Foundation Trust</p>	