

No One Left Behind – Improving Digital Health and Care Inclusion

Wednesday 20 October 2021, 14:30-16:30

Event Programme

14:30	Welcome and Introductions	Dave Belshaw Digital Transformation Director AHSN NENC
<p><u>Section 1: How do we identify who is left behind?</u></p> <p><i>We aim to identify key data points and information relating to digital inclusion.</i></p>		
14:35	Key Findings from Darlington Healthwatch Digital Exclusion Report	Michelle Thompson BEM Chief Executive Healthwatch Darlington
14:45	Key Findings from Tackling Digital Poverty in the North East of England: Lessons learned from the region's VCSE sector	Adam Parnaby Researcher Vonne & Open Lab
<p><u>Section 2: Access to digital services</u></p> <p><i>In this section we will examine how we improve access to digital services and showcase best practice in digital inclusion</i></p>		
14:55	The role of self-advocacy groups and Your Voice Counts	Lindsay Henderson Head of Communities Your Voice Counts
15:10	<i>Better Connected Campaign</i> <i>Other Access Needs-</i> <i>physical disabilities, language barriers, refugees/Asylum seekers</i>	Anya Bonner Associate Collective Impact Agency CIC Richard Boggie Development Manager Difference North East
15:20	Breakout Session: How we might implement some of this good practice in your areas to improve access to digital services?	
<p><u>Section 3- How do we build cross sector partnerships building on good practice?</u></p> <p><i>This section provides a forum for debate on future work plans and activities to support digital inclusion and develop a cross sector partnership</i></p>		

15:50	Better Connected Partnership: The importance of cross sector solutions	Anya Bonner Associate Collective Impact Agency CIC
16:00	Breakout Session: What other activities do we need to engage in across the region to get Digital Inclusion right?	
16:10	Summary, next steps and close	Dave Belshaw Digital Transformation Director AHSN NENC